



TENANT ADVISORY

November 10, 2021

QuadReal was informed on November 10, 2021 that there has been a confirmed case of Coronavirus (COVID-19) at Capilano Mall. The person in question is an employee of Rogers and has not been at Capilano Mall since November 6, 2021. The employees have been wearing masks and practicing social distancing while on site. We are following the direction of Public Health authorities and are implementing our virus protocol.

Overview of action

- A disinfection team was engaged on November 8, to disinfect the premises and all our common areas including washrooms corridors and all touch points.
- The Vancouver Coastal Health Authority and WorkSafeBC have both been notified, and we are working with them to ensure all employees and customers in the shopping Centre continue to be safe from any risk of transmission.

Minimizing risk to others

The sick individual is not currently working in the building and will not return until they are confirmed to be well. In the meantime, the building remains open and continues to operate as normal.

We encourage the tenants to continue to monitor the health of their employees carefully and complete the COVID questionnaires daily. We recommend to stay at home and seek medical advice if they feel unwell. And of course, we continue to encourage everyone to reduce the risk of transmission by washing/ sanitizing hands frequently and thoroughly, as well as taking other advisable precautionary measures.

We sincerely appreciate the co-operation of the organization that brought this situation to our attention so we could advise others. If you have questions, please contact Vancouver Coastal Health via the Healthlink line @ 811.